

CONTACT INFORMATION FOR LOCATING ISSUES AND EMERGENCIES

8-2016

AMEREN	For any natural gas-related or electric related emergency, outage or to report a damage, call 800-755-5000.			
	For non-emergency locating inquiries, call 866-258-0190.		For Watch & Protect inquires, call 800-322-2477.	
	TO REPORT DAMAGE ONLY Call First/1-800-755-5000. If no help given, try other numbers listed.	ALLEN KISH Supervisor, Damage Prevention Office: 618-236-4350 Cell: 618-334-1926	JUSTIN REED Supervisor, Damage Prevention Office: 217-592-0910 Cell: 618-409-1024	DAVID SMITH Superintendent, Damage Prev Office: 217-424-6932 Cell: 217-412-6400
A T & T	KEVIN CAVENAILE A T & T Damage Prevention Office: 630-906-2166 Mobil: 815-274-3093			
COMCAST	SHARI GREENWOOD Boone, Bureau, Henry, Lake, Lee, McHenry, Stephenson, Whiteside, Winnebago, western LaSalle and the northern counties of Cook, DeKalb, DuPage and Kane. 708-417-8522	GEORGE GOLUS <i>Western Suburbs:</i> DuPage, Kane, Kendall, Western Cook 630-600-6221	JOHN DENOS <i>Southern Suburbs:</i> Will, Grundy, Kankakee, Southern Cook County 630-669-2657	
	Service Drop issues – 888-266-2278			
	All other Customer Service issues (billing, picture quality, etc.) – 866-594-1234			
COMED	North to border - 630-333-2231	South to border - 630-824-8413	Central - 630-427-7587	
	Chicago North - 630-441-3445	Chicago South – 630-330-0997		
	KELLEY HEINZ – Sr. Claims Case Manager – 630-333-2231			
	To report a hit line, call JULIE (800-892-0123) AND 1-800-EDISON1 (800-334-7661). To request Pole Bracing call 1-800-EDISON1. If you request ComEd to install protective devices on power lines while you perform work, or are requesting voltage information for line clearance, call 1-800-EDISON1 and follow prompt 1 then 5. For Design Stage Locate information call 630-576-7095.			
ENBRIDGE	GEORGE HUTH 309-531-9640	FRONTIER	HARVEY REYNOLDS <i>Operations Manager, State of Illinois</i> 309-820-1210 (office) 309-212-0759 (mobile) harvey.c.reynolds@ftr.com	
LIBERTY UTILITIES	To report an emergency, damages or odor complaints call 855-664-8134	MARATHON PIPELINE	To report an emergency or for general information call 537-6644	
		MIDAMERICAN ENERGY	MICHELLE PAYNE MLPayne@midamerican.com	
		MEADE ELECTRIC <i>(Locates for IDOT)</i>	773-287-7600 – Then select #2 for dispatch.	
NICOR	For any natural gas-related emergency or to report a damage, call 888-NICOR-4-U (888-642-6748).			
	For non-emergency locating inquiries, contact assetprotectionnicor@aglresources.com or call 630-518-9540.			
	HENSLEY GOODEN - Metro 630-514-7737	BRIAN SCHORR – North/West 630-918-1657	MIKE STEISKAL - South 224-227-4547	
	JEREMY REMPERT Watch and Protect - Northwest 224-242-6543	PETE DUMAIS Watch and Protect - Southwest 630-417-0284	TOM JEPSEN Watch and Protect - East 331-201-5166	
NORTH SHORE GAS	TED ANDERSEN 847-263-4614 taandersen@northshoregasdelivery.com	USIC LOCATING SERVICES, INC.	Marking Questions 1-800-762-0592	
JULIE, INC. Education and Training	DAVE VAN WY <i>Northern Illinois Region</i> Mobil: 815-351-5002 vanwy@illinois1call.com	BRIAN MACKENZIE <i>Central Illinois Region</i> Mobil: 217-725-2433 mackenzie@illinois1call.com	ROGER WATWOOD <i>Southern Illinois Region</i> Mobil: 217-299-5977 watwood@illinois1call.com	
	JULIE's information Web site – www.illinois1call.com .			
DIGGER	Chicago Utility Alert Network – 312-744-7000			