

Ticket Life

Effective March 1, 2004 all JULIE locate requests will be valid for 28 calendar days from the date of the original notice. (See Section 4 of the Underground Utilities Damages Prevention Act.)

EXTEND

An excavator can extend their normal locate request ticket between day 20 and day 28.

Extended tickets will receive a new 28-day ticket life beginning on the extension date. For example, a ticket extended on the 20th day will be valid for 28 additional calendar days from the date it was extended. JULIE representatives recognize that this new 28 days period will overlap with the previous 28 day period. An extend operation will result in a revised ticket indicating that “*the job is ongoing*” being sent to members in the excavation area.

No changes affecting the jobsite address, extent of work or work type will be allowed on the “extend” locate request ticket—a “New” ticket will be assigned to the excavator if any of these changes are required.

Extend tickets require 48 hours/two (2) working days notice (excluding Saturdays, Sundays and holidays) prior to being valid. Extensions requested within the last two working days of a dig number’s 28-day ticket life might require the excavation project to stop until the extension request becomes valid.

Only New/Normal priority locate request and joint meet tickets can be extended. Emergency, damage, design and short notice locate request tickets **cannot** be extended.

An excavator’s request for locates will maintain the same locate request number on all subsequent requests for locates for a period up to 5 months from the initial call. Projects that require a longer period to complete will be issued a new dig number during the next call.

Excavation must begin within 14 calendar days of the initial call.

A new member lookup will be done during each extend operation in the event a new facility owner is now in or near the jobsite. The list of JULIE members to be notified will be read to the excavator on all extends operations.

REMARK

A refresh remark is NOT the same as an extend request.

If outside factors (i.e. weather, construction activity or vandalism) at the dig site have caused the markings to become undistinguishable, a request for remarks is required. **This request does not mean that the ticket has been extended.** The excavator must specifically request an extension if the project is scheduled to go beyond the 28 day ticket life.

Sample Ticket

MBRCDE 12345 JULIEa 05/05/15 00:46:04 A1250036-00A NEW NORMAL NOTICE

Dig No : A1250036 Rev : 00A Digstart: 05/07/15 08:00
Rcvd : 05/05/15 00:45 Priority: 2 Expires : 06/01/15 23:59
Org Dig: A1250036 Rcvd: 05/05/15 00:45

Firm : BOB'S EXCAVATING Caller: BOB SMITH
CoAddr1: 555 SOUTH ST
City,St: JOLIET, IL Zip : 60000
Phone : 815-555-5555 Ext : Fax: 815-550-5500
Call Bk: Done For : COMCAST
SiteCnt: SAME Phone : 815-505-5005
Email : SMITH@BOBS.COM

County : WILL Place: FISCHVILLE CIT
Address: 123 KING RD
Subdiv : Cross: WEST ST

Grids : T36NR11E04S* T36NR11E09N*

CallGPS: 41.540375/-88.16230
BestFit: 41.541042/-88.163139 41.541027/-88.161461
 : 41.539677/-88.161507 41.539711/-88.163185
PreMark: NO Directional Boring: NO Depth>7Ft: NO
Locatn : IN THE CITY OF FISCHVILLE,
WrkType: CABLE TV - INSTALL
Extent : LOCATE FROM CATV PED TO SW CORNER OF BLDG
Remarks:

Members: ATTD5A CECO0A COMC0A FSCH0A NICR0A USIC0A

Ticket Format Explanation

The Banner Line

MBRCDE 00000 JULIE 03/02/2004 08:15AM A1250036-00A NEW NORMAL NOTICE

Where:

MBRCDE Member code receiving the ticket
12345 Sequence number for that member for the day
JULIE The One-Call Center
03/02/2004 Date the ticket was transmitted
08:15AM Time the ticket was sent

(The above banner line areas will always be consistent in meaning, length and position. The remainder of the banner line will consist of a combination of words or phrases that indicate specific ticket information.)

A0640623 JULIE dig number - A OR X indicates JULIE system; first three numbers are the Julian date; last four digits are the sequence number your ticket was processed for that day.

Status Message Types:

NEW New request
CANCEL Previously sent locate request has been cancelled.
NOSHOW Second notice request due to utility not located.
INCOMPLETE Second request due to incomplete marking at job site.
REMARK Second request due to markings becoming indiscernible.
RETRAN Retransmission of previously sent locate. New notice will have additional or corrected information.
RESEND Resend of a previously sent ticket in its exact form.
EXTEND Previously sent locate request has been extended. A new expiration date has been applied to the ticket.

Priority Types:

E EMERGENCY An emergency locate request means a locate request for any condition constituting a clear and present danger to life, health, or property, or a utility service outage requiring immediate repair. Locates shall be accomplished within two (2) hours.
0 RUSH Reflects a job that is emergency in nature on which there is less than four (4) working hours prior to the requested dig start time.
1 SHORT Reflects a job that is emergency in nature on which there is more than four (4) working hours, yet less than 48 hours (2 working days) prior to the requested dig start time.
2 NORMAL Reflects a locate request that has a dig start date and time that is at least 48 hours (2 working days) in the future.

Additional Information:

MEET Indicates caller has requested a joint meet.
DESIGN Indicates a design stage or planning purpose request.

(Note: The specific information about a locate request follows the banner line.)

Dig. No. Each dig number will begin with either an A or an X. These numbers are JULIE system reference numbers. The next three numbers represent the Julian calendar date. The last four numbers represent the request sequence number for the day the request was called in.
Priority Type of priority (see above).
Digstart Date and time locate request is valid.
Rcvd Date and time the JULIE system received the locate request.
Rev Revision number of the locate request. Original requests will be Revision 00A or 00X. References to a previous dig will result in an incremental revision number.
Org Dig An original dig number that has been revised or referred to.

Rcvd Data and time of original ticket.

Firm Company doing the work.

Caller Person calling/entering locate request information.

Address Firm's address.

City, St City and State where firm is located.

Zip Firm's zip code.

Phone Firm's phone number.

Ext Extension (if applies).

Fax Firm's fax number.

Call Bk This field may contain another number to reach the company at or the company preference for an all clear notification. REQST EML ALL CLEARS or REQST FAX ALL CLEARS. The caller may also enter WAIVES REQD CALLBACK. **If the field is blank or has anything other than "WAIVES REQD CALLBACK", or words to that effect, then the Member is required to respond by either marking their facilities in the area of excavation or letting the requesting party know that your facilities are clear of the proposed excavation.**

Done for Company the caller is performing the excavation for.

SiteCnt Contact person at the excavation site.

Phone Phone number for the person on site.

Email If provided, an email address to contact the company.

County County where the excavation site is located.

Place The Township, city, or other significant place in which the excavation will occur.

Address The jobsite address of the excavation site which may or may not include a numerical component.

Subdiv The name of the subdivision, if applicable, in which the excavation will occur.

Cross The nearest cross-street to the above job site (provided the cross-street is within ¼ mile).

Grids Lists the tier, range, section, quarter-section combinations of the site on which member notification was determined. For example, T35NNR10E36NW is the northwest quarter-section of section 36 in 35 North/10 East. Parts of this data may be omitted (i.e. no quarter-section). This data may also contain a wildcard (*) to indicate multiple grids (i.e. T35NR10E36N*). This wildcard expression would indicate both the northwest and northeast grids were selected. On each line of this field, there is a potential for up to five individual grid entries.

CallGPS If provided by the requesting party, a GPS location.

BestFit If a polygon shape is created around the area of excavation during the locate request generation process, these 4 GPS coordinates represent the corners of a rectangle that would encompass this digsite polygon.

PreMark Is the area of excavation pre marked?

Dir Boring Will the job include directional boring or horizontal directional drilling?

Depth>7Ft Will the excavation exceed 7 feet in depth?

Locatn The township, city, or other significant place in which the excavation will occur or any additional address information or directions that may be used to find or drive to the excavation site.

WrkType Type of work being done (i.e. installing electric, repairing water lines, auguring, trenching, planting trees, installing fence).

Extent Indicates where on the job site the utilities need to be located (i.e. locate the back property line; locate the northeast side of the property from the house to the curb, etc.).

Remarks Any additional information the requesting party would like the locators to be aware of. Locked facilities, animals on property or other special circumstances not covered elsewhere on the ticket.

Members JULIE members notified.